

## Job Title: Operations Manager – Construction Equipment & Site Services

**Location:** Navi Mumbai

**Department:** Operations & Service

**Reporting To:** Technical Director

**Employment Type:** Full-Time

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### About the Role

We are seeking a proactive and experienced **Operations Manager** to oversee **site operations, customer coordination, and service delivery** for our range of **construction equipment** including **tower cranes, hoists, loading platforms, and related safety systems**. The ideal candidate will manage multiple projects and ensure timely equipment installation, dismantling, servicing, and post-sales support, while maintaining strong client relationships and internal coordination.

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### Key Responsibilities

#### Site & Project Management

- Oversee **installation, commissioning, and dismantling** of tower cranes, construction hoists, and loading platforms at various project sites.
- Conduct **site visits** to assess technical feasibility and readiness.
- Coordinate with **site engineers, contractors, and project managers** for smooth equipment mobilization.
- Ensure all site activities follow **safety standards and SOPs**.

#### Customer Coordination & Service

- Act as the primary point of contact for **ongoing customer projects** and service calls.
- Ensure timely **preventive and corrective maintenance** of equipment.
- Manage **AMC contracts, breakdown service, and spare parts delivery**.
- Coordinate with the sales team to ensure a seamless **handover from sales to service**.

#### Team & Resource Management

- Lead and manage **technical teams** (erection crew, service engineers, logistics).
- Plan manpower deployment across sites based on workload and urgency.
- Ensure proper documentation including **handover reports, service logs, and compliance forms**.

### *Inventory & Logistics Oversight*

- Monitor the **availability and dispatch of spares, load cells, safety systems**, and major equipment parts.
- Liaise with the **warehouse/logistics team** to ensure timely movement of equipment to and from sites.

### *Reporting & Compliance*

- Maintain project-wise **progress reports**, issue trackers, and update management regularly.
- Ensure **regulatory and safety compliance** at all active job sites.
- Address escalations and provide quick resolution to any site or customer issues.

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### *Qualifications & Experience*

- Diploma or Degree in **Mechanical / Electrical / Civil Engineering** or equivalent.
- **5–8 years** of experience in site operations or equipment service management in the **construction or heavy machinery sector**.
- Sound knowledge of **tower cranes, hoists, and erection/dismantling processes**.
- Strong leadership, communication, and client-handling skills.
- Ability to manage **multiple job sites** and lead **cross-functional technical teams**.
- Proficient in **Excel, reporting tools, and field service management software**.

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### *Preferred Attributes*


- Certification or training in **construction safety** or **rigging** is a plus.
- Hands-on experience with **anti-collision devices, load monitoring systems, and tower crane safety standards** is desirable.
- Good understanding of **construction site protocols** and project timelines.

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### *Why Join Us?*

- Lead operations for **high-impact construction projects** across the region.
- Be part of a growing company with strong technical focus and innovation culture.
- Competitive salary, travel allowances, and professional growth opportunities.

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 **To Apply:** Send your resume to [kanchan@mectecvspl.com](mailto:kanchan@mectecvspl.com) or apply via website [www.mectecvspl.com](http://www.mectecvspl.com)